



## Quarterdeck Loves Pets

### Pet Program Policy

#### Perks for Pets Package

Pet visitors will be greeted with the Quarterdeck perks-for-pets program package. The pet-perks package includes;

- Use of a Quarterdeck branded luxury pet-bed placed in the room prior to check-in.
- Use of a Quarterdeck pet crate placed in the room prior to check-in.
- A special Quarterdeck mat with a food and water bowl.
- A special Quarterdeck Loves Pets do-not-disturb sign.
- A complimentary pet treat bag (dog or cat) which includes a Quarterdeck pet toy and pet treats.
- A Quarterdeck Loves Pets program guide including local walking trails and nature areas, pet-shops and grooming locations, pet walkers/sitter service, pet-friendly restaurants and other pet resources.
- Fee based pet walking and sitting services which may be arranged through the resort in advance of the visit.
- A Quarterdeck Loves Pets "Did You Forget" chest which includes leashes, various sized collars.
- A Quarterdeck Loves Pets "Pet Pantry" where guests can purchase pet food and treats and other forgotten items such as kitty litter boxes, kitty litter, pooper-scoopers, disposal bags, pet toys and other items.

#### Quarterdeck Loves Pets Registration and Fees

The Quarterdeck Loves Pets program requires registration in advance. Pet breed and size must be indicated at the time of registration. Guests must accept the Quarterdeck Loves Pets pet policy at the time of registration, as well as review and accept the policies in writing at the time of check-in.

Guests will pay an incremental fee for their pet visitors. A one-time fee of \$75 per room will be due at registration, along with a \$25 per night fee for each pet.

Guests must agree that they will be charged for, and agree to pay for, all damages, guest rebates or additional cleaning required beyond usual and customary cleaning or replacement of flooring, furniture and fixtures damaged by pets. Guests acknowledge that pet waste in the rooms is not usual and customary cleaning and may damage carpet, furniture and fixtures in a manner that causes them to be replaced.

Guests must agree to indemnify and hold harmless the Quarterdeck resort, its owners, operators and employees from any and all liability and damage suffered by third parties as the result of the guest's pet.

### **Quarterdeck Loves Pets Policies**

- A maximum of two pets are allowed in each room.
- The pet size weight restriction is 75 pounds for a single pet. Pets larger than 75 pounds will require the advance approval of resort management before being welcomed at the Quarterdeck resort.
- Pets must be well-trained and under the complete control of the guest.
- Guests and their pets must comply with all laws and requirements related to pets.
- Pets must have a pet health certificate signed by a licensed veterinarian indicating that all required vaccinations are up-to-date and effective.
- Guests must indicate that the pet guest does not have a history of biting or other aggressive behavior and has not been designated as a potentially dangerous animal, dangerous animal or is subject to a destruction order in any jurisdiction.
- The Quarterdeck resort, in its sole determination, reserves the right to take whatever steps are necessary related to pet guests to protect employees and for the safety and comfort of other guests.
- We ask that pets be kept kenneled or crated in the room at all times if possible, in consideration of future guests.

- We require that pets must be kept in a closed kennel or crate when left unattended in a room alone. Guests who leave pets unattended in a room alone must leave a contact number which may be used in the event of a problem.
- Pets are only permitted in the designated guest room and where direct access is required to enter or leave the resort from the guest room. Pets must be kept on a close leash and under control at all times.
- At no time, may pets be allowed in the common areas or resort grounds in areas not designated for pets in consideration of guests who may be frightened of animals or have allergies.
- Pets are not allowed on the beach, dock areas, in the restaurant or on the restaurant patio area at any time.
- Pets must not bark or make noises in a manner that disturbs other guests.
- If other guests are disturbed by your pets for any reason, you may be asked to remove your pets or leave the hotel without refund.
- Any rebates to other guests made by the hotel due to problems with your pet will be applied as an additional surcharge to the account of the guest with the problematic pet.
- Pets must urinate and defecate in the designated pet-relief area at the resort. All pet waste must be picked-up and disposed of in a designated waste receptacle. Additional charges may be applied to the guest account for cleaning up pet waste, even in designated pet-relief areas.